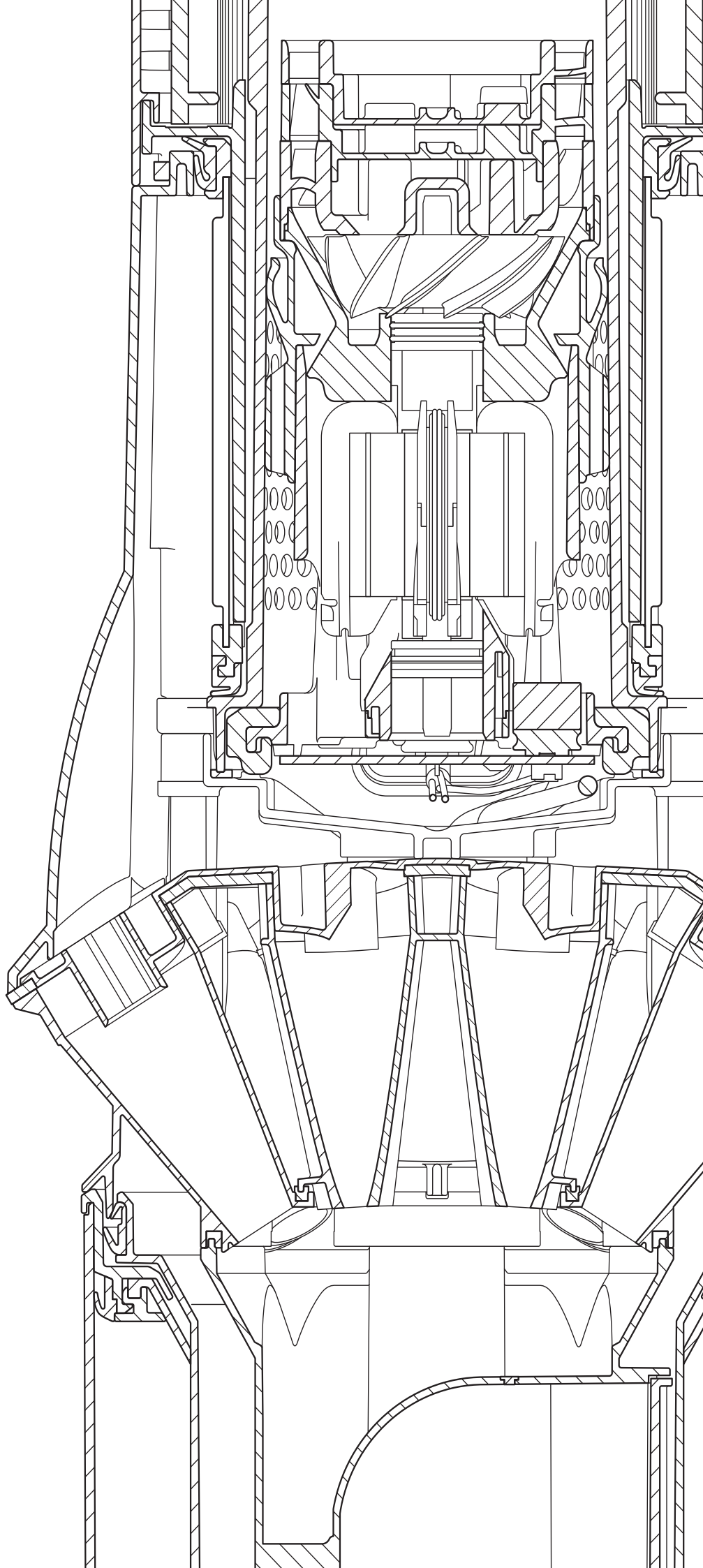


THE  
JAMES  
DYSON  
FOUNDATION

# TEACHER'S PACK

Key stage 3 and 4  
Engineering box



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# INTRODUCTION

Engineering is vital to our everyday lives – from essentials like running water and transport to mobile phones, the internet and household appliances. There are many different types of engineer, from acoustic to design to electrical. Their skills sets are diverse, but they all have one thing in common: they love to solve problems.

“The UK faces an annual shortfall of 59,000 engineering graduates and technicians... Almost half of 11-19-year-olds say they know little or almost nothing about what engineers do”. Engineering UK, 2020.

This teacher’s pack will help you introduce your students to engineering. Over eight lessons, students will learn about the diversity of engineering careers and the engineering behind the Dyson V12 Detect Slim Animal™ vacuum. Students will assemble and disassemble Dyson technology, as well as design and build their own solution to a real world problem, by following the iterative design process. The pack is designed to be complementary to the Design and Technology curriculum at Key Stage 3 and 4.

**If you follow the lesson plans provided, students will:**

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Learn about engineering and the variety of roles

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Analyse the Dyson V12 Detect Slim Animal™ Vacuum

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Develop, present and evaluate their own design solutions

Please note, you can adapt the lessons to suit different timetables – for example, the starter or wrap-up activities can be omitted. It is also possible to teach each section in isolation if time is limited.

This pack contains lesson plans, worksheets, posters and videos. It also contains summary information for you. Please familiarise yourself with this information before you start teaching.

You can find the videos and posters on our website: [www.jamesdysonfoundation.co.uk](http://www.jamesdysonfoundation.co.uk)

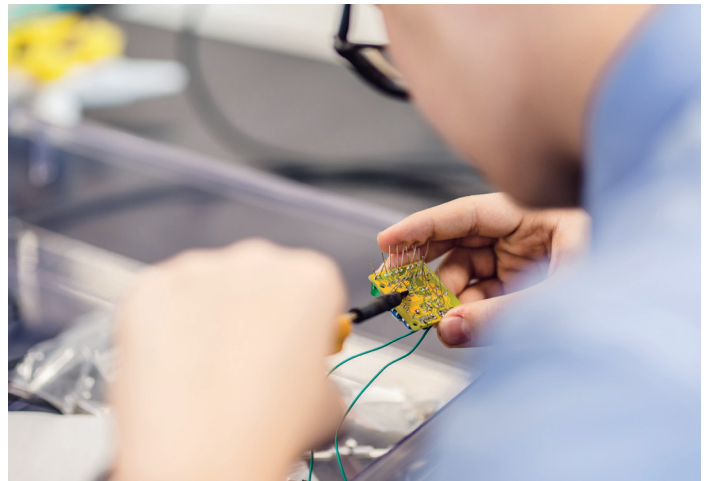
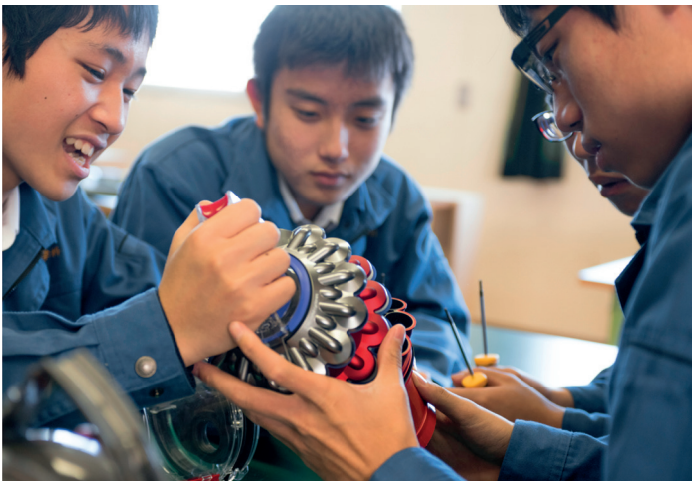
The James Dyson Foundation is Dyson's registered charity. Set up in 2002, it exists to inspire the next generation of engineers through educational resources, workshops and an international design competition.

"Young engineers have the passion, awareness and intelligence to solve some of the world's biggest problems. I set up the James Dyson Foundation to inspire the next generation of engineers with hands-on learning and experimentation, helping them to connect the theory they learn in the classroom with exciting and important engineering problems and solutions in the outside world."

*James Dyson*







# SECTION 01: ENGINEERS TODAY

Students will learn about engineering and its importance to society. They will understand that there are lots of different types of engineers and consider how each contributes to the development of technology.



**RUMI DANCHEVA**  
**DESIGN ENGINEER**



This is the thing about engineering – it can be very fun. It is not just serious men in white lab coats who crunch numbers. It can look like a new trampoline that can help you jump to unknown heights or a tiny little robot that brushes your teeth for you while you are doing something more fun. If you can dream it, there is probably a way you can make it and more often than not – it is those crazy ideas that really get to change the world.

I grew up in a very creative environment and I believe this is where my path to engineering started. In my school years I was very passionate about art and design, and this was something I wanted to pursue further. I graduated from Loughborough University with a degree in Industrial Design and Technology and this was where I got to really understand how I could bridge the gap between the ideas I had and reality.

Becoming a Design Engineer at Dyson was a great opportunity for me to deepen my knowledge and to work on products that can make a positive change in people's lives.

I work in the NPI (New Product Innovation) team. This is where we get to come up with all our new and exciting ideas. My days can be very different – I get to make virtual and physical models of new products, sketch, conduct lab tests and work with our end users. I also get to collaborate with some amazing engineers, which can be very rewarding and fun.



# JACK PANG

## UNDERGRADUATE ENGINEER

Jack studies at the Dyson Institute of Engineering and Technology – it is unlike any other higher institution. Jack will gain a degree in engineering alongside hands-on experience working on real engineering projects at Dyson.





During my time with Dyson I've worked in software, electronics, and mechanical teams and through this journey I've found the aspects of engineering I enjoy most. I've had the opportunity to work on the Dyson Link application, future Dyson Digital Motors, and new air sensing technologies all alongside many talented engineers.

I was always unsure what career path I would go down when I was younger as my interests were so varied. Throughout my childhood, I was always building things out of whatever I could find around the house. During my later school years, I developed an interest in art and design but also STEM subjects. Mixed interests made choosing a university degree challenging and I applied to various engineering courses and even architecture.

After reading about the Dyson Institute degree apprenticeship in a newspaper article and learning there was the opportunity to work on real Dyson projects alongside the degree, I had to apply. Since the application was outside of UCAS and the degree is fully funded I had nothing to lose. This leads me to where I am now which is my third year at the Dyson Institute, working in the upstream robotics team.

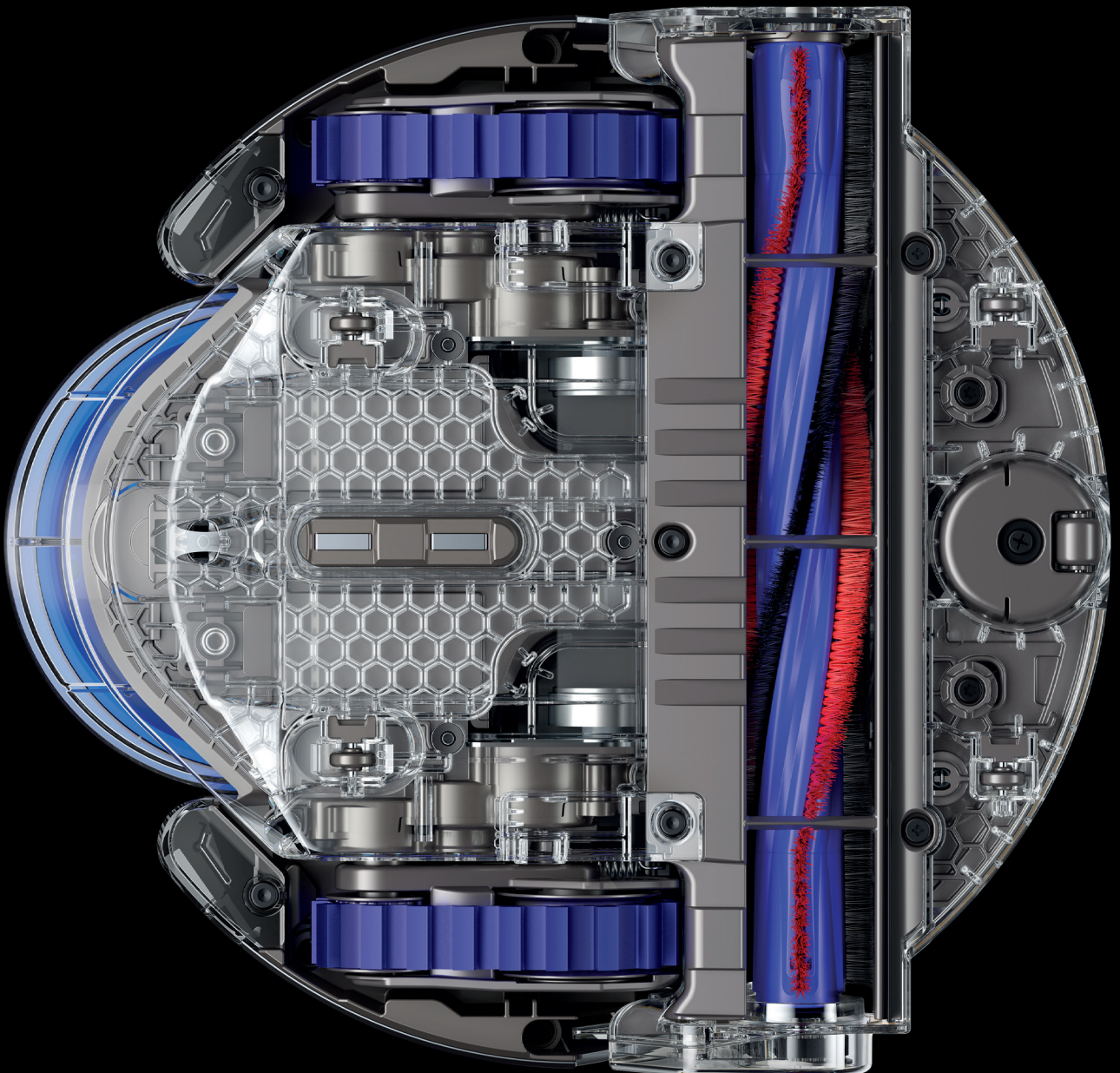
My favourite part of engineering is seeing your designs come to life through a combination of 3D printing, software, and electronics. For me, engineering has been a way to solve problems creatively and combine my interests.



## CASE STUDY: **DYSON 360 EYE™ ROBOT VACUUM**

The Dyson 360 Eye™ robot vacuum is a complicated piece of technology. While the initial concept for a machine is developed by design engineers working in Dyson's New Product Innovation department, it took the combined work of a variety of engineers – with different skills and specialities – to make it a commercial reality.







**One robot. 400 engineers.**

Many engineers are involved in the development of new technology at Dyson. Over 400 engineers worked on the Dyson 360 Eye™ robot vacuum.

**Robotic and software engineers:**  
Develop the vision system that allows the Dyson 360 Eye™ robot to know where it's been, and where it's yet to clean.

**Aerodynamic engineer:**  
Map the flow of air around the machine, spotting blockages – making sure the air flowed as efficiently as possible.

**Electronic engineer:**  
Engineer how to transfer power from the battery, to where it was needed.

**Fluid dynamic engineer:**  
Ensure fluid performance of internal and external processes in the machine.

**Acoustic engineer:**  
Engineer the noise of the machine, employing insulation and other tricks to make it quieter.

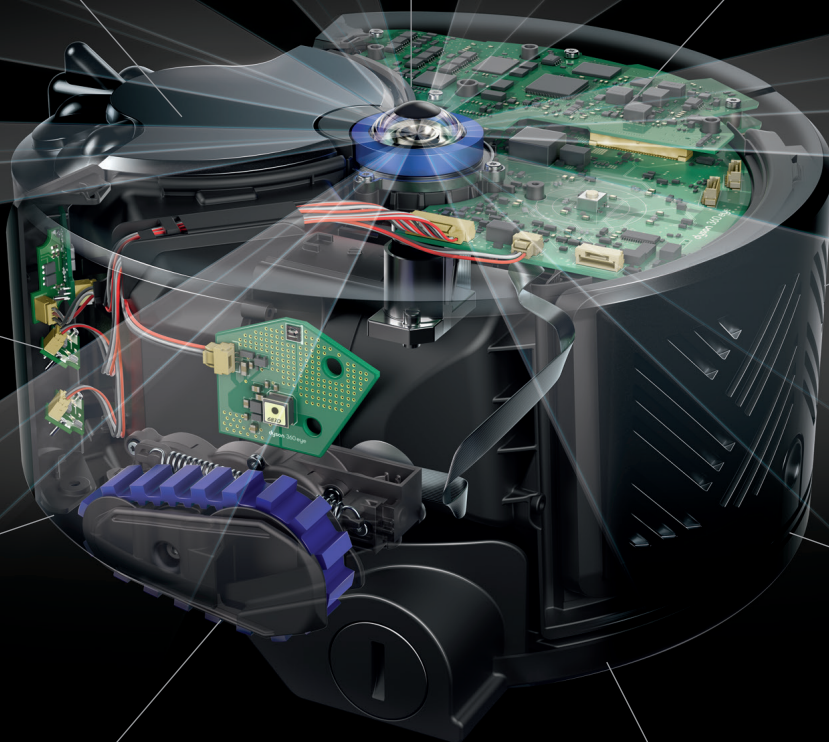
**Material engineer:**  
Research and advise on which materials should be used for.

**Manufacturing engineer:**  
Engineer how the machine would be made – defining the best way to manufacture every component.

**Mechanical engineer:**  
Work out how to transfer power to the brush bar and tank tracks.

**Motor engineer:**  
Design the motor that draws in the air and dust – while analysis engineers validate the motor design.

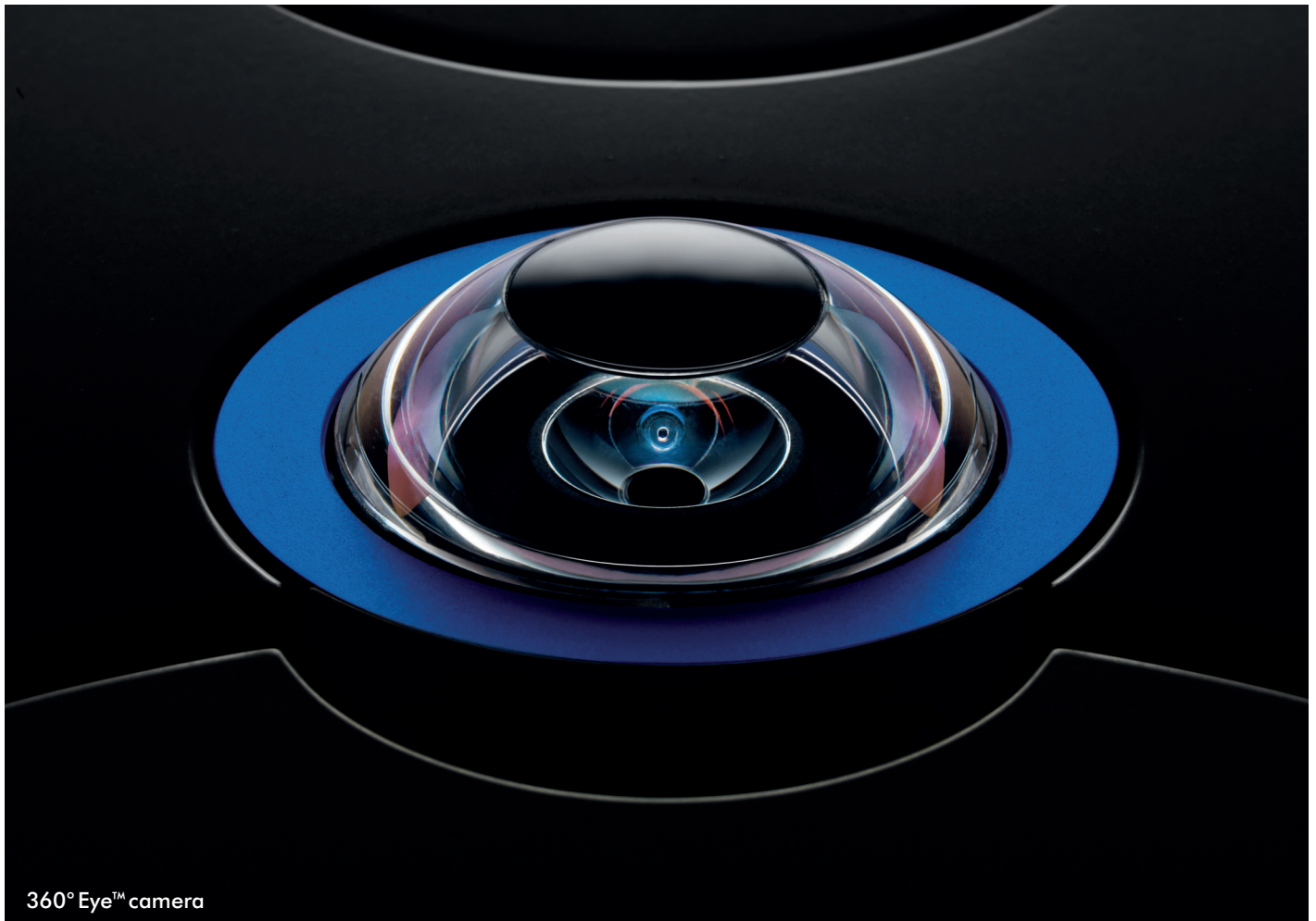
**Design engineer:**  
Design what the machine will look like accounting for design factors such as the size of the motor, wheels and battery.



### 360° vision technology

Infrared sensors work alongside a lens on top of the machine which houses a 360° panoramic camera. The camera takes 30 frames every second, providing up-to-date information on its surroundings.

Before the Dyson 360 Eye™ robot begins cleaning, its vision system locates potential challenges and pinpoints landmarks. It translates into coordinates, creating a virtual map. Having created this map, the robot vacuums the room systematically from edge to edge.



360° Eye™ camera

# LESSON 01

## ENGINEERS TODAY

Duration: 1 hour 30 minutes

### Learning objectives

1. Understand that there are lots of different types of engineers.
2. Develop an in-depth understanding about different types of engineering careers, and how they each contribute to the development of technology.
3. Understand the similarities between different types of engineers, as well as the differences.

### Activity outcomes

- Class discussion about what engineers do
- Completed group research into an engineering career
- Completed group presentations about a type of engineer

### Things you will need:

Pens and pencils

Paper

Whiteboard

**Video: Meet Rumi – Senior Dyson Design Engineer**

**Video: Meet Noor – Senior Dyson Electronics Engineer**

**Video: Meet Rizwan – Senior Dyson Robotics Engineer**

**Video: Meet Stuart – Dyson Software Engineer**

**Video: Meet Jack – Dyson Institute Undergraduate**

**Poster 01: Collaboration**

**Website: [jamesdysonfoundation.co.uk](http://jamesdysonfoundation.co.uk)**

Computers for research

Starter: 15 minutes

### Introducing engineering

Learning objective	Activity
1	<p>Explain that in this lesson, the students are going to learn about different types of engineers.</p> <p>Put up the <b>Poster 01: Collaboration</b></p> <p>As a class, discuss what the students already know about engineering and what engineers do. Write down key points on the board.</p>

Main: 45 minutes

### Understanding different types of engineers

Learning objective	Activity
2	<p>As a class, watch <b>Video: Meet Rumi – Senior Design Engineer</b>.</p> <p>Talk about Rumi and her job. Is there anything that surprised the students? Refer to Rumi's profile on pages 8 and 9 for additional information.</p>

1, 2	<p>Split the class into groups. Assign each group a different video.</p> <p>Explain that the engineers in the videos will talk about their job roles within Dyson, including some of the projects they have worked on, giving the students a breadth on the different types of engineering roles.</p> <p><b>Note:</b> If your class is large, break the students into smaller groups and duplicate the videos you are asking them to watch.</p>
2	<p>Give the students 30 minutes to learn more about the engineering career that corresponds to their video.</p> <p>Explain that they will be asked to give a two minute presentation of their findings to the class. They may want to consider:</p> <ul style="list-style-type: none"> <li>– What this engineer does</li> <li>– Why this type of engineering is important</li> <li>– Key skills this engineer needs</li> <li>– Famous examples of this type of engineer</li> <li>– How you become this type of engineer</li> </ul>

Wrap up: 30 minutes  
Presentation and evaluation

Learning objective	Activity
1, 2	<p>Ask the student groups to present their research to the class. Encourage the class to ask questions.</p>
3	<p>Once all of the presentations have been given, discuss as a class whether the different types of engineers have anything in common. If required, prompt them to think about:</p> <ul style="list-style-type: none"> <li>– Interest as children</li> <li>– Love of problem solving</li> <li>– Technical skills</li> </ul>

# SECTION 02: PRODUCT ANALYSIS

Students will learn about the technology developed by Dyson engineers, focusing on the evolution of the cordless vacuum. They will analyse the Dyson V12 Detect Slim Animal™.



### From bagless to cordless vacuums

The DC01 upright vacuum was the world's first bagless vacuum. Instead of a dusty, clogging bag, it has Dyson Dual Cyclone™ technology, so it can pick up dirt efficiently and without losing suction power.





### Cordless technology

Dyson engineers are always investigating ways to improve existing technology so that it continues to perform effectively. They found that corded vacuums were cumbersome for many users. To solve this problem they invented fully cordless, rechargeable vacuums that are more convenient to use. They also made these new cordless machines more powerful and efficient at cleaning.



# CASE STUDY: DYSON V12 DETECT SLIM ANIMAL™

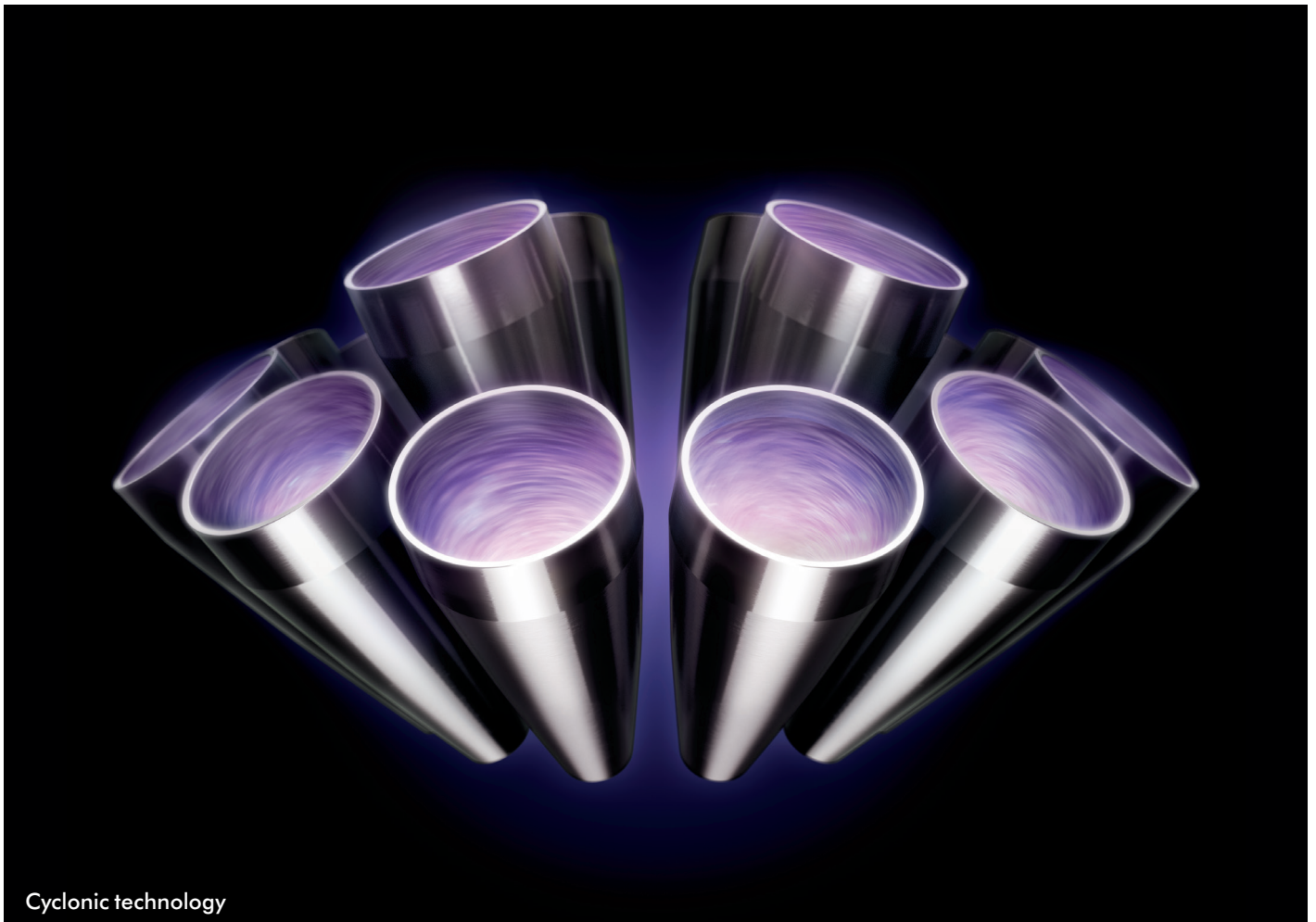
There have been many iterations of Dyson cordless technology. The V12 Detect Slim Animal™ is one of the most intelligent and powerful cordless vacuums invented by Dyson engineers.





### Cyclonic technology

The Dyson V12 Detect Slim Animal™ is powered through 12 cyclones, which help to remove the microscopic dust from the airflow. The diameter of each cyclone is carefully balanced with the space between them, helping to maintain the velocity required to remove the microscopic dust.



Cyclonic technology

### LCD screen

The V12 Detect Slim Animal™ has a LCD screen that displays run time and performance updates, providing users with more information about their clean. It also shows what the machine has picked up.



LCD screen

### Piezo sensor technology

Microscopic dust cannot be seen by the human eye, but the Dyson V12 Detect Slim Animal™ can hear it. An inbuilt piezo sensor 'listens' to the vibrations of the particles strike the surface of the inlet duct, converting them into an electrical signal.

The sensor monitors particles 15,000 times per second, sucking up the dust and debris, automatically increasing the suction power if the particles are larger in size. The vacuum then displays the results of the clean on the LCD screen at the top of the vacuum, giving scientific proof of a deep clean.



**Piezo Sensor:**

'Listens' to the vibrations of the particles strike the surface of the inlet duct, converting them into an electrical signal.

### Tangle-free turbine tool

It's not just the main machine that Dyson engineers apply their problem-solving minds to. They consider everything that relates to it, including tools and accessories.

The original Dyson machine head for all Dyson vacuums had stiff nylon brushes to pick up ground-in dirt from carpets. When testing on hard floors, Dyson engineers realised that some fine dust was difficult to suck up. They discovered the high speed spinning of the brush bar generated static, meaning that fine dust stuck to the floor.

Engineers investigated different brush materials to add to the floor tool, finally selecting carbon fibre. Carbon fibre has anti-static properties that reduce the build-up of static charges so dust pick up is increased.

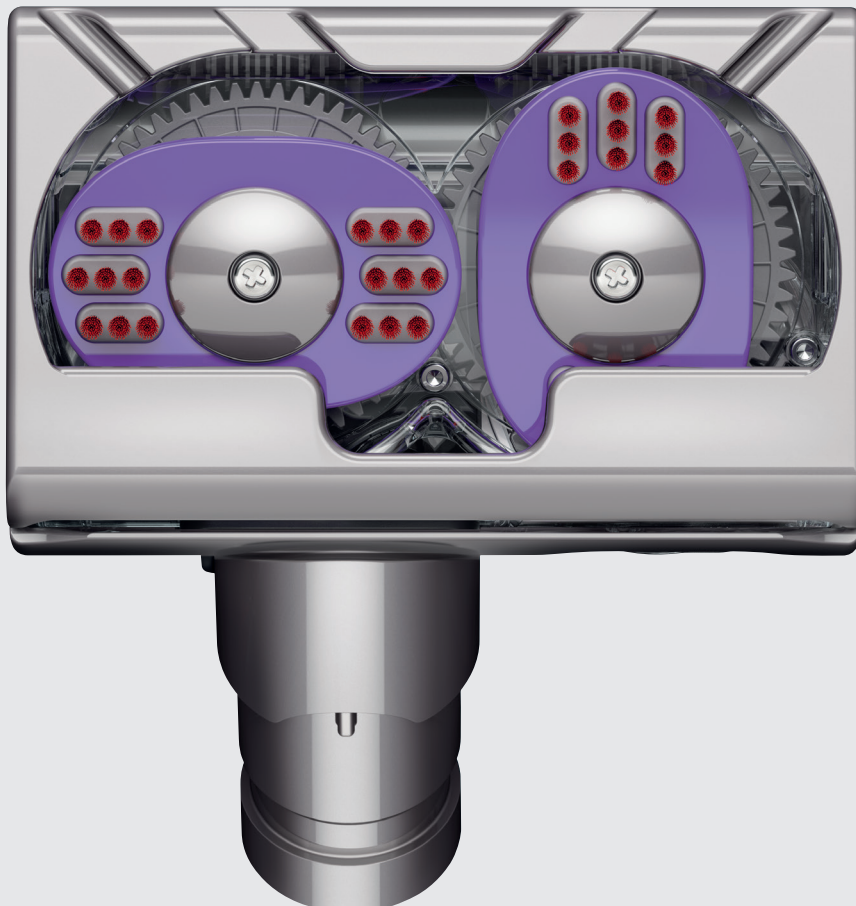
While the design of the Carbon fibre turbine head was certainly an improvement, it wasn't quite perfect for all cleaning scenarios. The spinning action of a brush bar can cause hair or other long fibres to wrap around the bar, slowing it down or stopping it altogether. This can leave you having to tug or cut the hair off the brush bar – a messy task.

Instead of ignoring this problem, Dyson engineers set out to design a solution. The design brief: create a cleaner head that doesn't tangle hair or fibres.

It took a team of 49 Dyson engineers to create the Tangle-free turbine tool. Design engineers thought about the fact that rubbing hair in a circular motion creates a ball – easy to suck up and no tangles. With this theory in mind, they tested dozens of ways to simulate the circular motion. The result was two counter-rotating discs, each with sturdy bristles, enclosed in polycarbonate casing. The spinning discs ball the hair, then it is sucked straight into the vacuum cleaner bin.







**Top** – Hair wraps around the brush bar of conventional turbine tools.

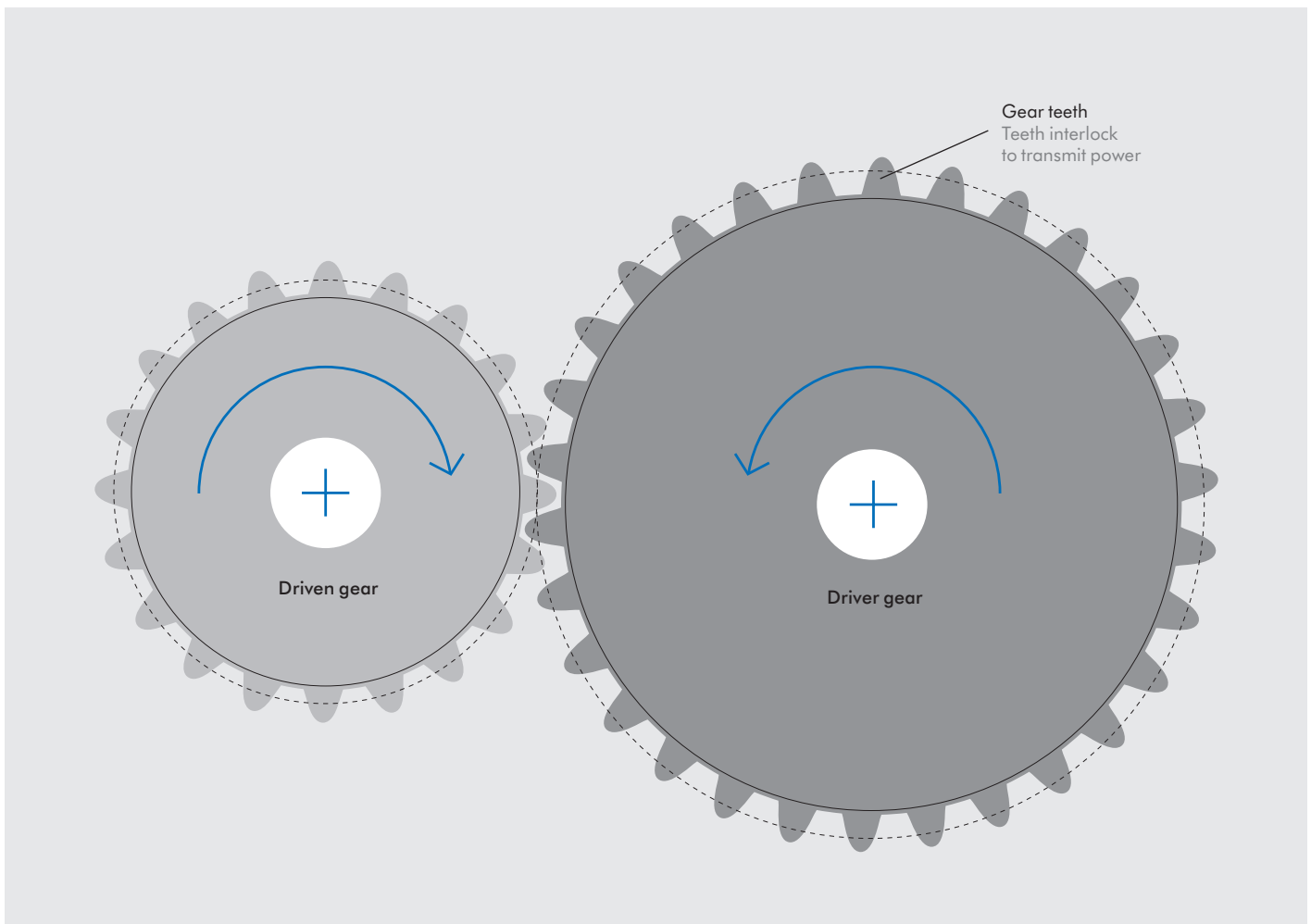
**Bottom** – Tangle-free turbine tool uses counter-rotating heads.

## Gears

Gears are toothed machine parts that work together to create movement. The gear's teeth interlock with other toothed parts to transmit power, change speed or change direction.

When the first gear – called the driver gear – is rotated, motion is transmitted to the second gear – called the driven gear. Where there are two gears of different sizes, the smaller gear will rotate faster than the larger gear. When two or more gears connect together they are called a gear drive. The difference between these two speeds is called the gear ratio. The gear ratio can be calculated using the following formula:

**Gear ratio** = number of teeth on driven gear ÷ number of teeth on the driver gear



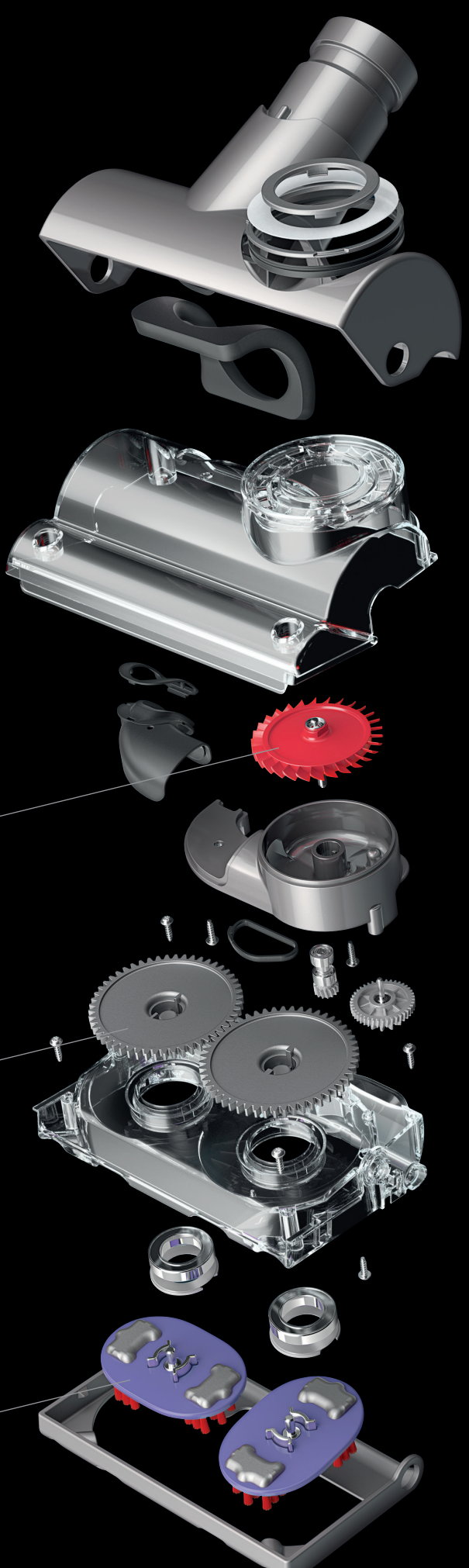


### Inside the Tangle-free turbine tool

In the Tangle-free turbine tool, the gear drive is a step down drive – it increases torque while, at the same time, decreasing the output speed.

The Tangle-free turbine tool is driven by the red turbine on top of the tool, which extracts power from the airflow. The air spins the turbine's blades, which drive the gears – which in turn spin the discs inside the Tangle-free turbine tool.

The balance of the airflow is crucial – it's split between the turbine and the cleaner head's own suction. Too much airflow in the turbine and the discs will spin quickly but not suck up the dust and the dirt. But too little airflow and the discs will not spin. Turbines work well at high speeds, but the turbine doesn't deliver nearly enough torque to spin the discs on its own. This is why gears are used – to increase the torque.



**Turbine**  
The air spins the turbine's discs which drive the gears

**Gears**  
Increases torque while decreasing output speed

**Discs**  
The discs spin to pick up any dust and dirt.

### Anti-tangle screw head

Dyson engineers took what they learnt from developing the Tangle-free turbine tool to produce a new iteration of tool which would perform well on carpets, mattresses and soft furnishings, while never tangling hair around the machine head.

It does exactly the same job as the Tangle-free turbine tool, but faster and more effectively. The brush head is conical, with bristles spiralled around it, so that human and pet hair cannot wrap around it and get tangled. Instead, the hair will migrate towards the top of the head and is sucked into the vacuum's bin.

This technology was inspired by Archimedean screw which was used for transferring water from a low-lying body of water into irrigation ditches in Ancient Egypt.

The Anti-tangle screw head is also powered by a motor which provides greater power and air flow through the head, making it more efficient at picking up dirt.







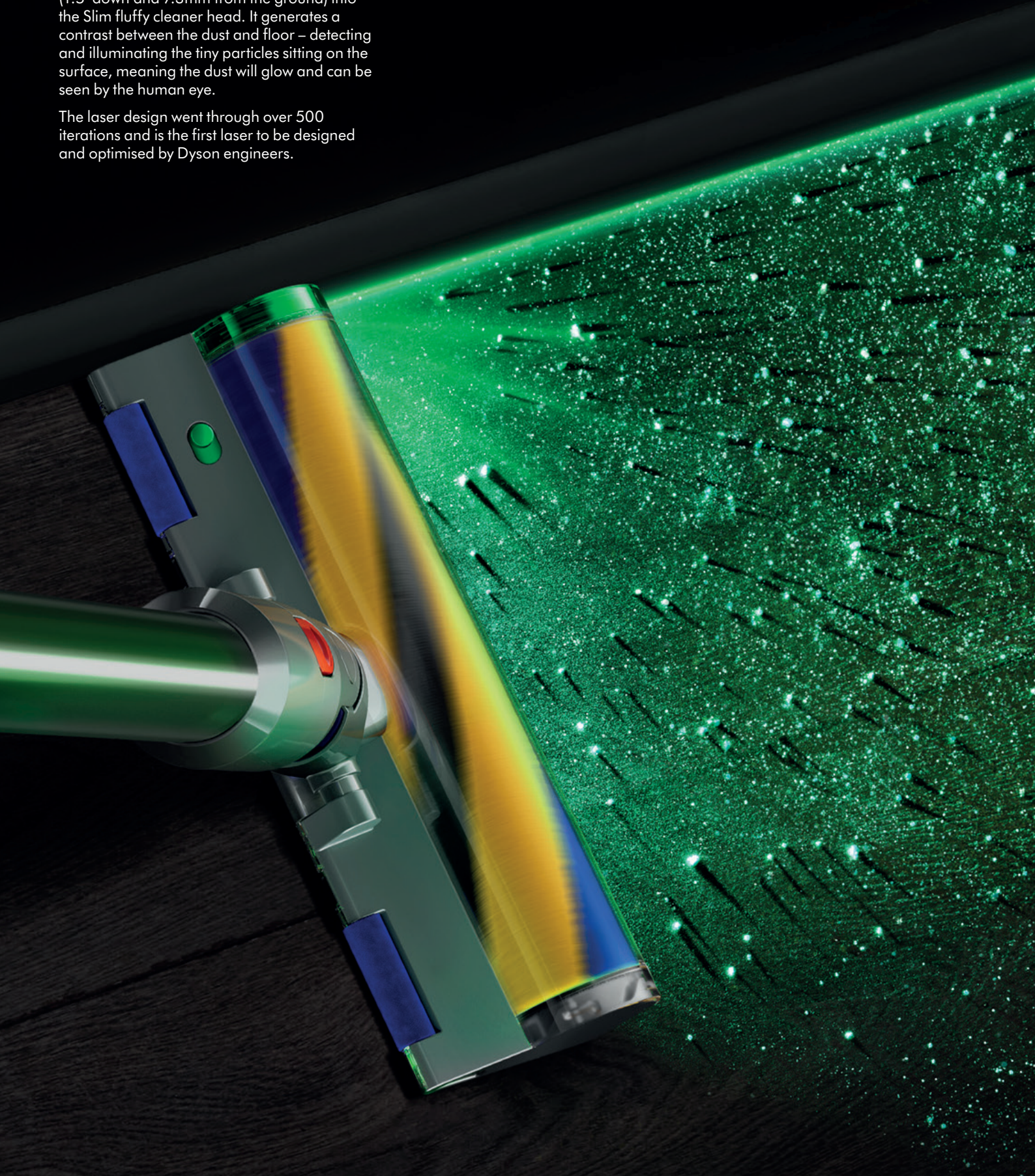


### Laser technology

When dust isn't visible to the human eye, we assume that our homes are clean. Building on the piezo technology and machine heads mentioned earlier, Dyson engineers developed a new machine head that uses laser technology to make invisible dust and dirt, visible.

A green laser was integrated at a precise angle (1.5° down and 7.3mm from the ground) into the Slim fluffy cleaner head. It generates a contrast between the dust and floor – detecting and illuminating the tiny particles sitting on the surface, meaning the dust will glow and can be seen by the human eye.

The laser design went through over 500 iterations and is the first laser to be designed and optimised by Dyson engineers.



# LESSON 02

## DYSON V12 DETECT SLIM ANIMAL™

Duration: 1 hour 30 minutes

### Learning objectives

1. Understand how the Dyson V12 Detect Slim Animal™ works.
2. Understand the design decisions that the engineers made when developing the vacuum.

### Activity outcomes

Physical demonstration of how the Dyson V12 Detect Slim Animal™ works

Watch Video: How the Dyson V12 Detect Slim Animal™ works

Class discussion about how the Dyson V12 Detect Slim Animal™ works

### Things you will need:

Pens and pencils

Paper

Whiteboard

Dyson V12 Detect Slim Animal™ vacuum cleaner

Source of debris: cereal, rice, talcum powder

Video: How the Dyson V12 Detect Slim Animal™ works

Poster 02: Revolution

Website: [jamesdysonfoundation.co.uk](http://jamesdysonfoundation.co.uk)

Starter: 30 minutes

Introducing the Dyson V12 Detect Slim Animal™

Learning objective	Activity
1	<p>Display the Dyson V12 Detect Slim Animal™ vacuum cleaner at the front of the class.</p> <p>Ask for volunteers to use the vacuum in different ways: cleaning different types of debris, navigating around obstacles, using the vacuum at different heights, and on different surfaces. The other students should record what they observe.</p>
1, 2	<p>As a class, watch <b>Video: How the Dyson V12 Detect Slim Animal™ works</b>. Use this as a guide to demonstrate the technology using the machine. Stop and start the video as required. The following time codes show where each chapter within the video starts and ends:</p> <ul style="list-style-type: none"> <li>– Video introduction: <b>00:00</b></li> <li>– Introduction to the cordless vacuum: <b>00:11</b></li> <li>– The battery: <b>01:01</b></li> <li>– The filter: <b>02:07</b></li> <li>– The main body: <b>03:16</b></li> <li>– The motor head: <b>06:10</b></li> </ul> <p>As the teacher, you can lead the demo to show how the machine works – or you can ask students to take it in turn to try it themselves.</p>



Main: 45 minutes

## Analysing the V12 Detect Slim Animal™

Learning objective	Activity
1	<p>Split the class into groups and assign each group one of the following questions. Refer to <b>Support sheet 01: How the Dyson V12 Detect Slim Animal™ works.</b></p> <ul style="list-style-type: none"> <li>– What are the most important functions of a vacuum cleaner? Does the Dyson V12 Detect Slim Animal™ do these things? What could it do, but doesn't?</li> <li>– Why is it important to think about cost when designing a product? What aspects of the design would add extra cost to the V12 Detect Slim Animal™ and why did the engineers choose to include them?</li> <li>– Who would buy this product? What are their needs? Think about how needs change depending on age, height, lifestyle etc. What works well about this design for a customer, and what doesn't?</li> <li>– What about this product and its design might have a negative impact on the environment or the place where it's used?</li> <li>– What safety aspects were considered to prevent potential harm to the user? What aspects were considered to prevent damage to the environment in which the vacuum is used?</li> <li>– How would you describe the design of the V12 Detect Slim Animal™? What is good about this design and what is bad? What do you find interesting or different about how the V12 Detect Slim Animal™ looks, feels or sounds?</li> <li>– Why is the vacuum this size? How does the size work with different users, in different environments? Think about the size of individual parts, too – like the brush bar and power button.</li> <li>– Think about the materials used to make the Dyson V12 Detect Slim Animal™. What are the benefits of the materials they used? What other materials could have been used?</li> </ul> <p><b>Note:</b> Each group should jot down their responses on A3 paper to share with the class.</p>

Wrap up: 15 minutes

## Presenting the findings

Learning objective	Activity
1, 2	Ask one member of each group to share their observations with the rest of the class. Note their key findings on the board.

# LESSON 03

## IMPROVING DYSON TECHNOLOGY

Duration: 1 hour 45 minutes

### Learning objectives

1. Understand how engineers improve existing technology.
2. Learn how to take apart the Anti-tangle screw head
3. Learn how to take apart the Tangle-free turbine tool.
4. Understand how Dyson technology works.

### Activity outcomes

Complete disassembly and reassembly of the Anti-tangle screw head

Complete disassembly and reassembly of the Tangle-free turbine tool

Class discussion of the problems with the Tangle-free turbine tool and how the Anti-tangle screw head resolves them.

### Things you will need:

Pens and pencils

Paper

Anti-tangle screw heads

Tangle-free turbine tools

Video: Anti-tangle screw head disassembly

Video: Tangle-free turbine tool disassembly

Support sheet 02: Tangle-free turbine tool disassembly

Support sheet 03: Anti-tangle screw head disassembly

Support sheet 04: Reassembly instructions

Website: [jamesdysonfoundation.co.uk](http://jamesdysonfoundation.co.uk)

Below is the equipment required per group of students completing the disassembly:

- Torx T8 screwdriver
- Phillips screwdriver
- Coin

Starter: 15 minutes

### Introducing the Tangle-free turbine tool

Learning objective	Activity
1	Explain to the students that in this lesson, they will be learning about two Dyson vacuum tools. They both solve problems and are an example of iterative design as one is an improvement upon the other. A good engineer will keep developing a solution until it works perfectly.
1, 4	Show the class the Tangle-free turbine tool. Ask them what they think it's for, how they think it works and whether they can notice any interesting design features.

Main: 45 minutes

**Tangle-free turbine tool disassembly**

Learning objective	Activity
2	<p>Split the class into seven groups. Give each group a Tangle-free turbine tool.</p> <p>As a class, watch <b>Video: Tangle-free turbine tool disassembly</b> and use this as a guide for the students to take apart the machine. Stop and start the video as required.</p>
2, 4	<p>You will see three red flags with numbers pop up while watching <b>Video: Tangle-free turbine tool disassembly</b>. These flags highlight an interesting fact or scientific principle that you can discuss with your students.</p> <p>To learn about the facts associated with these flags, refer to <b>Support sheet 02: Tangle-free turbine tool disassembly</b>.</p>
1	<p>Discuss as a class whether there are any problems with the design of the Tangle-free turbine tool. Write down key points on the board. Prompt the students to think about the issues with a spinning bar if necessary .</p>

Main: 45 minutes

**Anti-tangle screw head disassembly**

Learning objective	Activity
1, 4	<p>Reveal the Anti-tangle screw head. Ask the students how they think this tool might solve some of the problems they identified with the Tangle-free turbine tool.</p> <p>Demonstrate the Anti-tangle screw head on the V12 Detect Slim Animal™. Hold it up, so they can see it in action. The Tangle-free turbine tool doesn't fit on the V12 Detect Slim Animal™, so demonstrate how this works manually by rotating the discs.</p>
3	<p>Split the class into 15 pairs (or small groups). Give each group an Anti-tangle screw head.</p> <p>As a class, watch <b>Video: Anti-tangle screw head disassembly</b> and use this as a guide to take apart the machine. Stop and start the video as required.</p> <p>As the teacher, you can lead the disassembly – or you can ask students to take it in turn to help.</p>
3, 4	<p>To learn about the facts associated with the Anti-tangle screw head, refer to <b>Support sheet 03: Anti-tangle screw head disassembly</b>.</p>
3	<p>Reassemble both the Anti-tangle screw head and Tangle-free turbine tool using <b>Support sheet 04: Reassembly instructions</b>.</p>



# SECTION 03: DESIGN PROCESS

Students will understand the design process Dyson engineers follow when developing new technology and will design and prototype their own solution to a real world problem.

### Starting with a problem

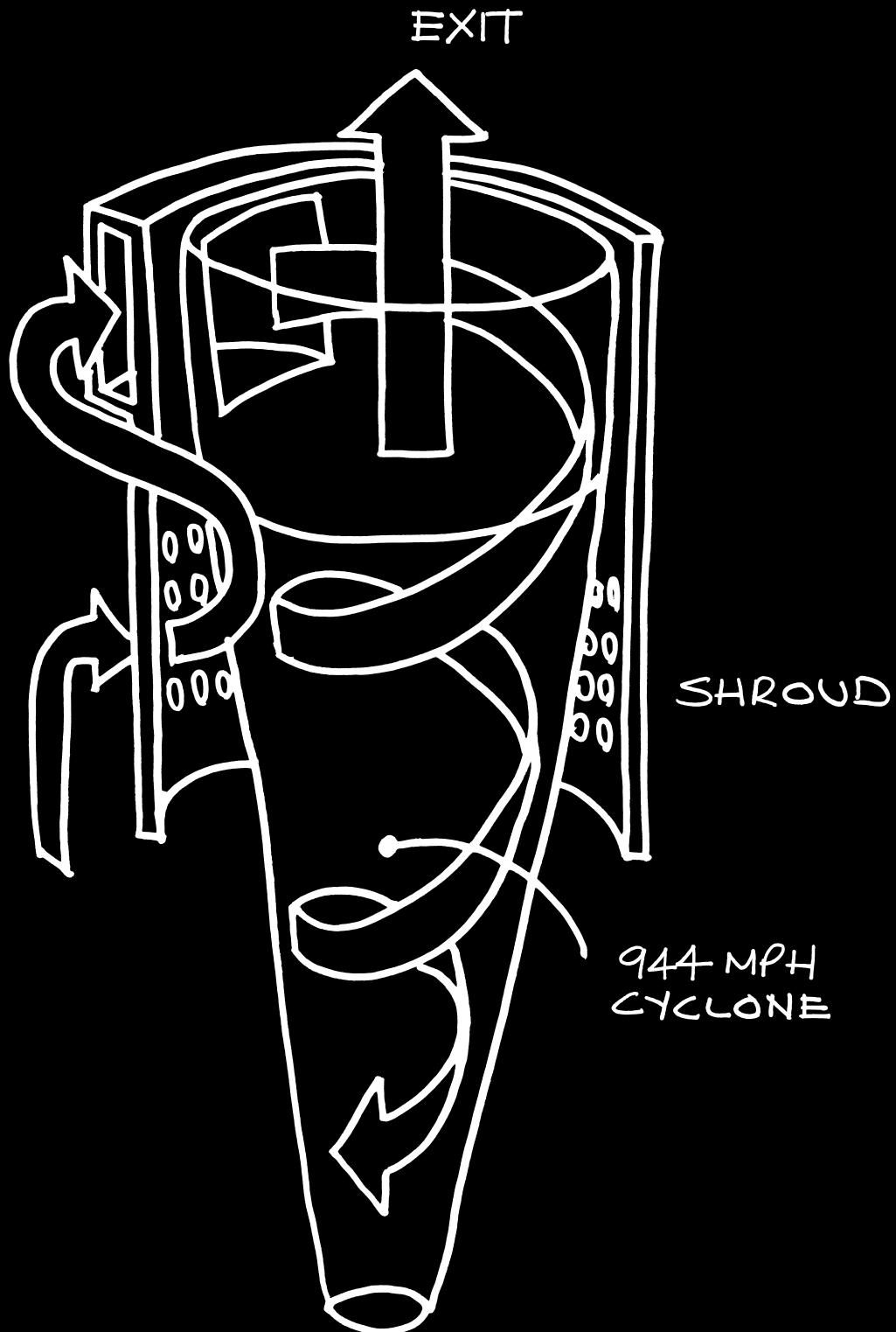
Dyson projects always start with a problem: unhygienic hand-dryers, vacuum cleaners that lose suction or robotic cleaners that fail to navigate intelligently. A list of requirements is compiled, forming the product specification. This is the measuring stick for assessing a product's success. The following key criteria and constraints can be remembered with the acronym ACCESS FM.

1. Aesthetics – what will the product look, feel or sound like?
2. Cost – what is the estimated manufacturing cost of the product, and what will its retail price be?
3. Customer – who is the product designed for?
4. Environment – what is the impact on the environment?
5. Safety – how will the user be kept safe from harm?
6. Size – are the proportions of the product appropriate?
7. Function – how well does the product work – and is it easy to use?
8. Materials – what is the product made from, and what does this mean for manufacturing?



### The problem

In 1979, James Dyson got fed up with his bagged vacuum. Realising that the bag was killing the suction, he was determined to find a better way.





### What is the design process?

Engineers use their knowledge of science, technology, engineering, maths and creative thinking to solve problems. Engineers refer to the stages of the design process as: design, build, test. This process is iterative and non-linear.

**Design** – at this stage engineers identify the problem they are trying to solve and think about possible solutions. They sketch a design of what a solution might look like.

**Build** – using these sketches, engineers build a prototype using simple modelling material, such as cardboard, or more advanced ones, such as 3D printed parts. A prototype is the first version of a product from which other versions are developed.

**Test** – testing makes or breaks a product. Engineers test prototypes, often to destruction. This allows them to ensure that the machine fulfils the design specifications and will survive usage in a home.

This is a circular process as testing identifies weakness and faults in the prototype that can be addressed when engineers build the next prototype. This cycle continues until it results in a finished product that successfully solves the problem.

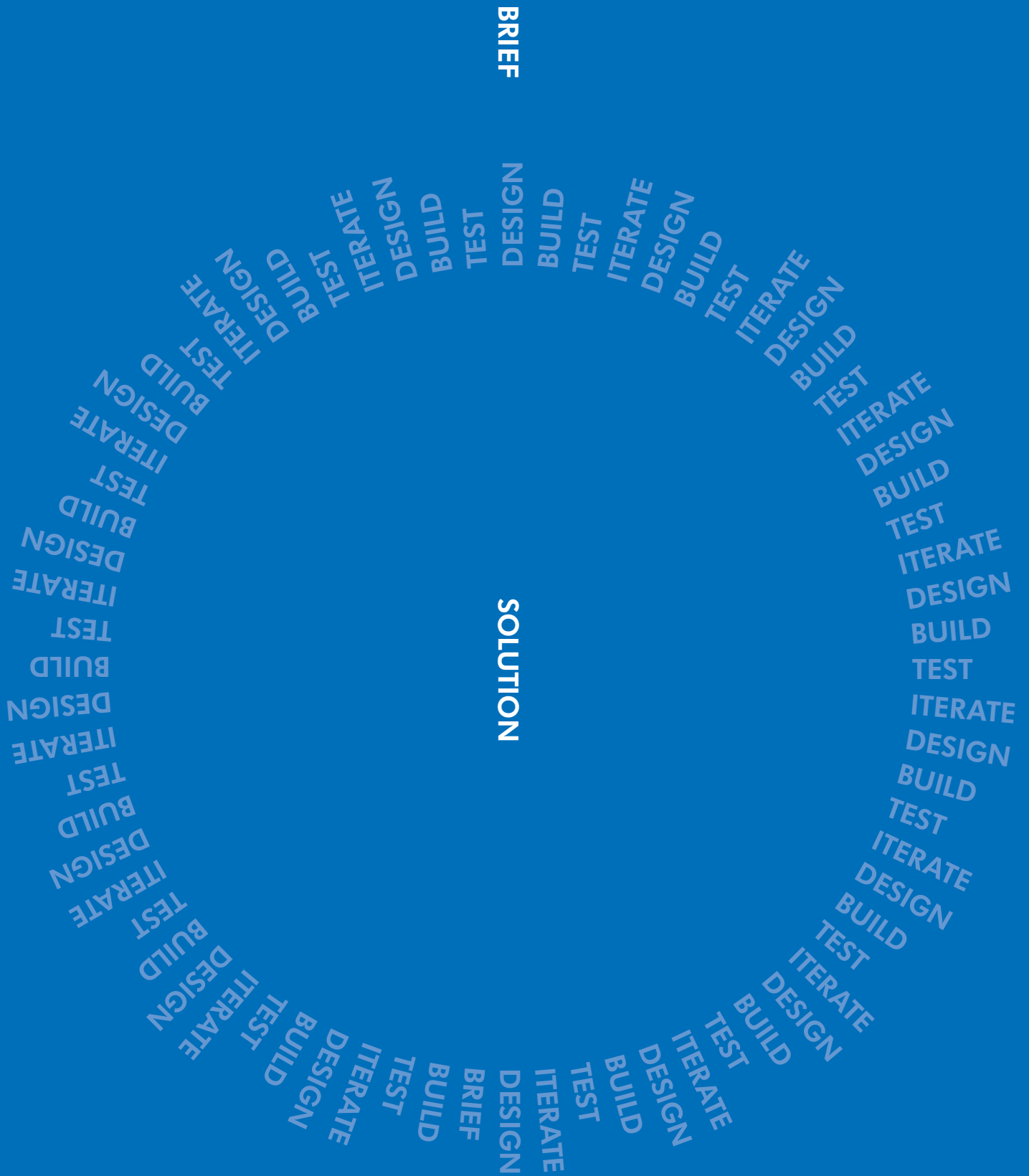
Dyson engineers embrace failure in the design process as it leads to better design decisions. James Dyson built more than 5,000 prototypes before his Dual Cyclone concept was a success. That's over 5000 failures to learn from.



Dyson engineers

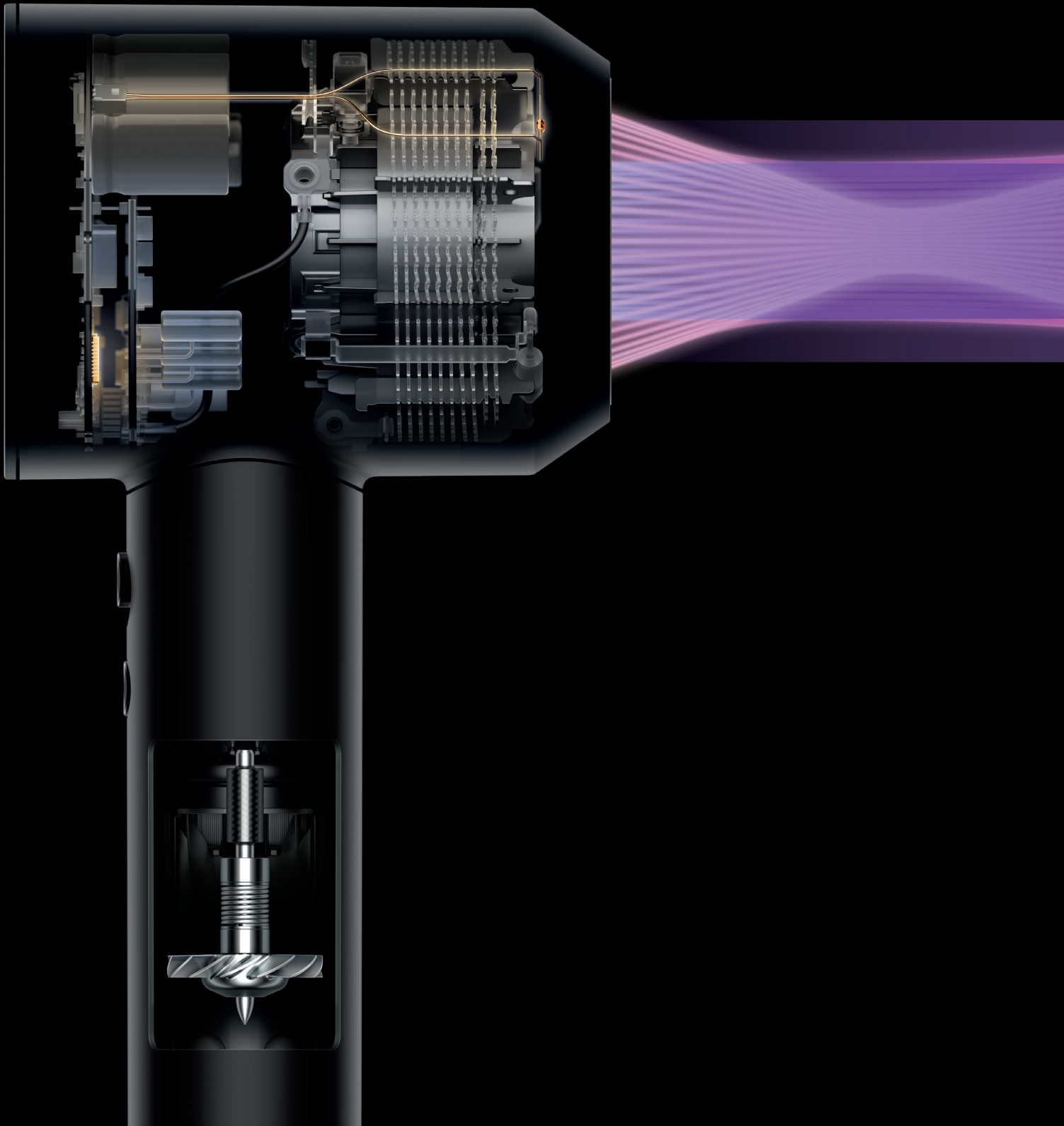
### The design process

Engineers are problem solvers. They research and develop ideas for new products and think about how to improve existing technologies. This all part of an iterative journey.



# CASE STUDY: DYSON SUPERSONIC™ HAIR DRYER

The Dyson Supersonic™ hair dryer challenges conventional hair dryer design. It is an example of the pioneering approach of Dyson engineers who use the iterative design process to develop better technology and challenge the norm.





### The iterative process

Every aspect of a Dyson machine is developed through an iterative engineering process.

A high potential idea or hypothesis triggers cycles of prototyping, testing, evaluating, refining, testing, evaluating, refining, testing.

It is an exhaustive process that positively seeks failure in order to learn from what can be hundreds of prototypes and cycles – each one moving closer and closer to the desired result. And if it doesn't, it's back to the drawing board.

The key to achieving clear understanding is to test just one modification to one element at a time. This way, cause and effect can be immediately attributed and the next prototyping cycle can begin – as quickly as possible.



Initial concept rig

First working rig

A - rig  
Initial integrated rig with V9 motor and custom heating element

B - rig  
1st fully integrated rig with V9 motor, heater and electronics

C - rig  
Further iterative developments

It took over the five years to develop the Dyson Supersonic™ hair dryer. Dyson engineers built 600 prototypes – and 599 of them were failures. But each one taught them something – how could it be made better.



Thermal rig  
Concept air  
amplifier to detail  
the thermal  
characteristics



D – rig  
Multiple rigs  
for user trials  
and testing



E – rig  
Fully detailed  
rigs proving  
specification



O1 – rig  
Last prototype  
build prior to  
tooling and  
manufacture

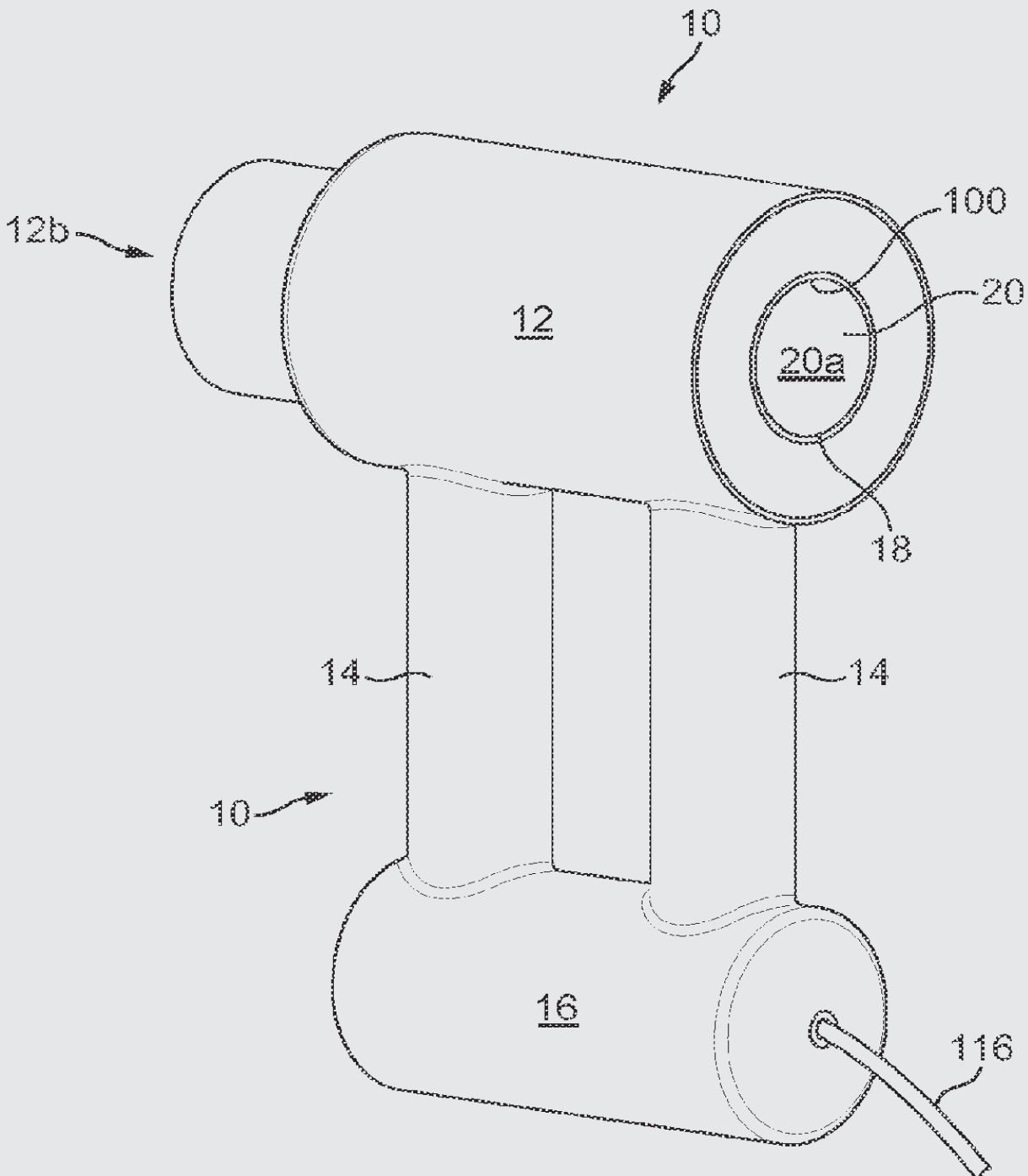


First engineering  
build from plastic  
components

**PATENT US2013283631 (A1)**  
**2013-10-31**

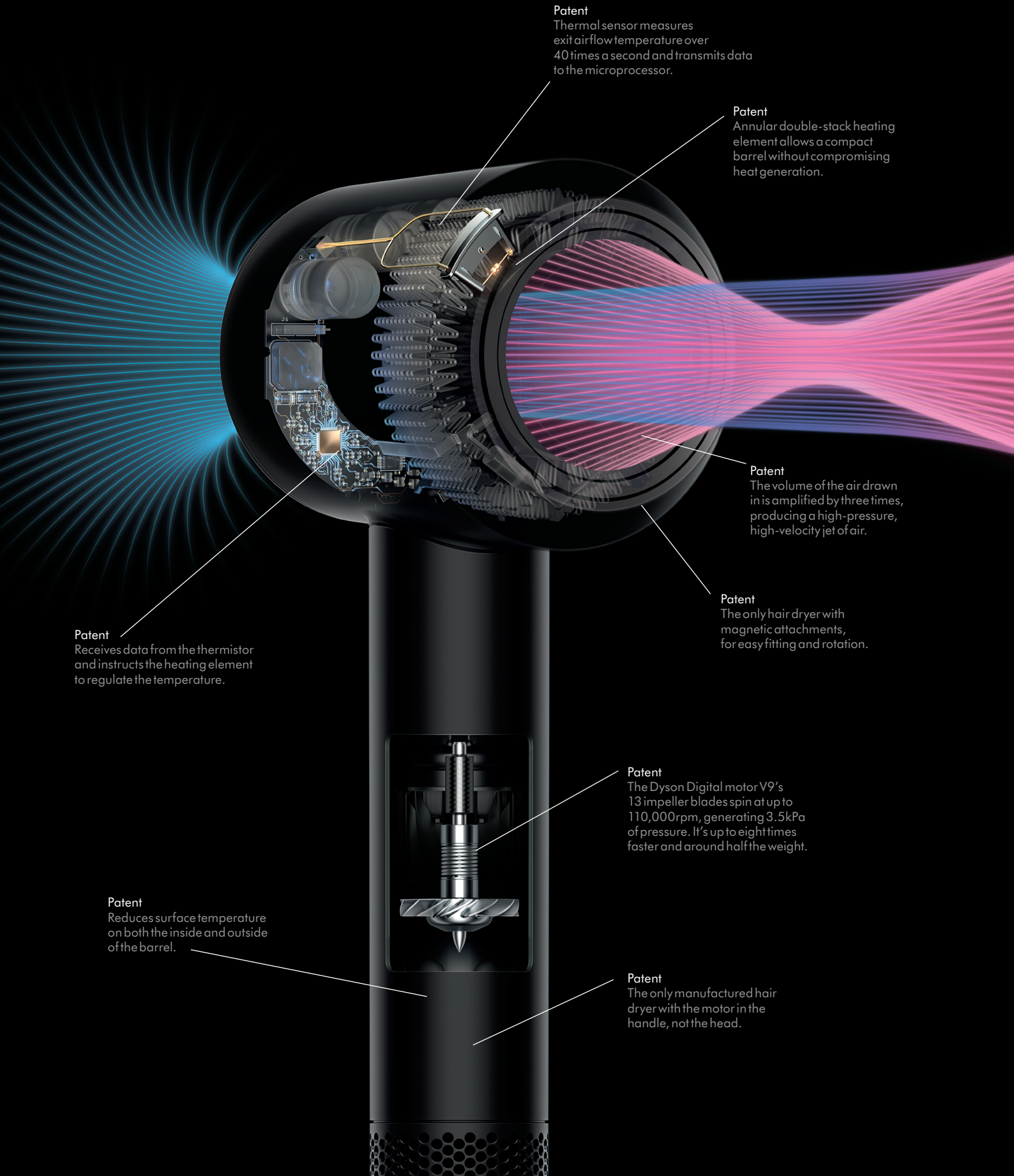
Air is drawn in by the motor and accelerated over an annular aperture. This creates a jet of air which passes over an aerofoil-shaped ramp that channel sits direction. Surrounding air is drawn into the airflow (this is called inducement and entrainment).

The result is that the volume of air coming out of the hair dryer is three times that going into the motor. This system is called Air Multiplier™ technology – patented by Dyson.





The Dyson Supersonic broke new ground. It contains technology that is protected using patents.



**Patent**  
Thermal sensor measures exit airflow temperature over 40 times a second and transmits data to the microprocessor.

**Patent**  
Annular double-stack heating element allows a compact barrel without compromising heat generation.

**Patent**  
The volume of the air drawn in is amplified by three times, producing a high-pressure, high-velocity jet of air.

**Patent**  
The only hair dryer with magnetic attachments, for easy fitting and rotation.

**Patent**  
The Dyson Digital motor V9's 13 impeller blades spin at up to 110,000rpm, generating 3.5kPa of pressure. It's up to eight times faster and around half the weight.

**Patent**  
The only manufactured hair dryer with the motor in the handle, not the head.

**Patent**  
Receives data from the thermistor and instructs the heating element to regulate the temperature.

**Patent**  
Reduces surface temperature on both the inside and outside of the barrel.

## Acoustic engineering

One of the key aspects of the brief for the Dyson Supersonic™ hair dryer was that it had to be quiet. Using Dyson Air Multiplier™ technology was a good start, but really addressing the problem meant calling in the experts – acoustic engineers. Acoustic engineers are experts in the science of noise and vibration. They are concerned with the design, analysis and control of sound.

But sometimes even the experts require support. Aerodynamics engineers helped the acoustic engineers to map the flow of air through the machine, so they could understand how to optimise it. They discovered that the motor was a key area for improvement. This required more teamwork – with motor engineers.

It was up to another engineering team, analysis engineers, to consider this new motor design and validate it – ensuring that it could survive the intense centrifugal forces that a motor experiences during operation. Finally, the acoustic engineers surrounded the motor in the handle of the machine with acoustic silencers, to further muffle the sound. Making the Dyson Supersonic™ hair dryer quiet, without compromising on performance.



Dyson acoustic chamber

### Dyson digital motor V9

Designed to fit into the handle of the hair dryer, the Dyson digital motor V9 is our smallest yet. By using an axial flow impeller inside the motor, Dyson engineers simplified the pathway of the air, reducing turbulence and swirling. And by giving the motor impeller 13 blades instead of the usual 11, they pushed one tone within the motor to a sound frequency beyond the audible range for humans.





# LESSON 04

## THE BRIEF

Duration: 1 hour 30 minutes

### Learning objectives

1. Understand the importance of the design brief and specifications.
2. Develop an understanding of qualitative and quantitative criteria and constraints for a brief.

### Activity outcomes

Class discussion about the brief and design specifications of the Dyson V12 Detect Slim Animal™

Completed group brainstorm for a product that solves a specific problem

Completed group product specifications

### Things you will need:

Pens and pencils

Paper

Whiteboard

Worksheet 01: Product Specification

Poster 03: Iteration

Starter: 15 minutes

### Understanding design briefs

Learning objective	Activity
1	Explain to students that engineers are given a brief, which explains the challenges that must be answered by a product and the parameters a design engineer must work. For example, a product might need to be a certain size or perform a particular function.
1	As a class, discuss the criteria that were considered when developing the specification for the Dyson V12 Detect Slim Animal™.
1	<p>Prompt the students to consider the brief in terms of ACCESS FM. Ask the class to draw on what they learned in <b>Lesson 02: Introducing Dyson V12 Detect Slim Animal™</b> when they discussed the design of the vacuum.</p> <ul style="list-style-type: none"> <li>– Aesthetics</li> <li>– Cost</li> <li>– Customer</li> <li>– Environment</li> <li>– Safety</li> <li>– Size</li> <li>– Function</li> <li>– Materials</li> </ul>

Main: 45 minutes  
Taking on the brief

Learning objective	Activity
1, 2	<p>Put up <b>Poster 03: Iteration</b>.</p> <p>Explain to students that for the next four lessons, they are going to think like engineers. In this class, the students will be taking on a design brief and developing specifications. In the next classes, they will be conceptualising, researching and prototyping products to meet these specifications.</p> <p>Split the class into six groups and assign each group one of the following briefs:</p> <p><b>Group one:</b> Design a product that will encourage secondary school students to lead a healthier lifestyle.</p> <p><b>Group two:</b> Design a product that will improve the safety of secondary school students walking home from school.</p> <p><b>Group three:</b> Design a product that will encourage people to recycle more at home.</p> <p><b>Group four:</b> Design a product that will help secondary school students to pay more attention in class.</p> <p><b>Group five:</b> Design a product that will help to address the isolation and loneliness experienced by some elderly people.</p> <p><b>Group six:</b> Design a product that will help owners to make sure their pets are cared for when they are away from home.</p>
1, 2	Give students 30 minutes to independently think about and sketch possible solutions to their group's brief. Encourage preliminary online research.
1, 2	Ask students to present their ideas to their group. Encourage students to ask questions, and agree upon a final solution.

Wrap up: 30 minutes  
Develop the specification

Learning objective	Activity
2	Once each group has agreed on a design. Hand out <b>Worksheet 01: Product Specification</b> .
2	Explain that each group should use the worksheet to define specific and realistic qualitative or quantitative criteria and constraints for their design.

# LESSON 05

## SPECIFY

Duration: 1 hour 30 minutes

### Learning objectives

1. Understand how to use a specification to guide product development.
2. Understand how to work as a team to achieve an objective.
3. Develop independent research skills.

### Activity outcomes

- Completed group research into product specification
- Presentation of specification research

### Things you will need:

- Pens and pencils
- Paper
- Whiteboard

### Worksheet 01: Product Specification

Starter: 10 minutes

Teamwork and problem solving

Learning objective	Activity
1	<p>Explain to the students that today they will be continuing to work in their groups to develop the designs they chose in the last lesson.</p> <p>They will need to conduct research, and make a plan to keep development on track.</p>
2, 3	<p>Explain that in order to develop the best solution possible, the students will need to take individual responsibility for different aspects of the specification – reporting their findings to the group, so that collective decisions can be made.</p> <p>You may want to photocopy <b>Case study: Dyson Supersonic™ hair dryer</b> and distribute to the students. This will help to explain that while engineers have different specialties, they work together to solve problems.</p>



Main: 1 hour

**Research the specifications**

Learning objective	Activity
1, 2	<p>Ask each group to work together to consider the function aspect of <b>Worksheet 01: Product Specification</b>, which they completed in the last lesson. What does the product do, and how does it work?</p> <p>The students should write a list of the different aspects that will be required to make the product work, such as:</p> <ul style="list-style-type: none"> <li>– Electronics</li> <li>– Sensors</li> <li>– Power sources</li> <li>– LEDs</li> </ul> <p>The students should work together to research these elements, and uncover any potential issues.</p>
1, 3	<p>Ask each group to review their completed <b>Worksheet 01: Product Specification</b> and divide responsibility for the other criteria among themselves.</p>
3	<p>Explain that the students now need to individually research their criteria, and that they will give a two minute presentation of their findings to their group. While they are researching as individuals, they will come back together as a group to think about how the findings will impact on the development of their product.</p> <p>The students may want to research online or, if appropriate, they may want to survey their classmates or potential users. This is a good opportunity to build in a homework or extension exercise.</p> <p><b>Note:</b> This part of the lesson can be extended or repeated if more time is required.</p>

Wrap up: 20 minutes

**Present your findings**

Learning objective	Activity
1, 2	<p>Ask the students to present their findings to their group. Encourage the group to ask questions.</p>

# LESSON 06

## DESIGN, BUILD, TEST, ITERATE

Duration: 1 hour 30 minutes

### Learning objectives

1. Understand the parts needed to create a functional product.
2. Appreciate the importance of continuous iteration to the design process.

### Activity outcomes

- Completed student annotated sketches and parts list
- Completed group prototype
- Completed student reflections

### Things you will need

- Pens and pencils
- Paper
- A range of materials to construct prototypes
- A range of adhesives to join parts together
- A range of tools to cut up materials and construct prototypes

Starter: 15 minutes

### Annotated parts

Learning objective	Activity
1	<p>Building on the research carried out in the previous lesson, ask the student groups to sketch their product.</p> <p>Explain the sketch should be annotated to identify each part needed for the product to function – and what those parts will be made of. Make sure the groups think about what's on the inside of the product, as well as the outside.</p>

Main: 45 minutes  
**Building prototypes**

Learning objective	Activity
1	<p>Explain that in this lesson, the students are going to create a rough-and-ready prototype of their product.</p> <p>Students should consult their parts list and work together to build each part.</p>
1, 2	<p>Explain to students that they should select a lead engineer. This person should delegate who is building which parts, ensure consistency in dimensions and quality, and note any additions or adjustments made to the product's design and parts list.</p> <p>This lead engineer should also ensure that the build process is finished within a reasonable time frame.</p>
1, 2	<p>Ask the students to construct their prototype. Encourage the groups to test their product as they go along, to understand how a user would interact with it, and ascertain where there may be design flaws.</p> <p>Remind them that the design process is iterative, and encourage them to work together to modify and improve their design as they encounter difficulties.</p> <p>Make sure that any changes to the design or function are recorded by the lead engineer.</p> <p><b>Note:</b> this part of the lesson can be extended or repeated if more time is required.</p>

Wrap up: 30 minutes  
**Reflect**

Learning objective	Activity
1, 2	<p>Once the prototype's construction is complete, ask each student to write their reflections on the building and testing experience. They may want to consider:</p> <ul style="list-style-type: none"> <li>– What changes were made to the product's design, and why?</li> <li>– How will the changes impact the design specification?</li> <li>– How did you ensure that a part's design would function appropriately?</li> <li>– How might this affect the materials used to create that component?</li> </ul>



# LESSON 07

## GO TO MARKET

Duration: 1 hour 30 minutes

### Learning objectives

1. Understand how to calculate profit margins.
2. Learn how to think about a product in a market context.
3. Develop critical analysis skills.
4. Develop skills in persuasion.
5. Develop presentation skills.

### Activity outcomes

- Estimate of manufacturing costs and profit margin calculation
- A business and marketing plan

### Things you will need:

Pens and pencils

Paper

Computer access

**Video: The Car**

Starter: 30 minutes  
Go to market

Learning objective	Activity
1	<p>Explain that in today's lesson, the student groups will be preparing to pitch their products. But before they can start planning their presentations, they need to work out how much they will sell their product for.</p> <p>Explain that cost engineers use engineering principles to control costs and make sure projects are completed within budget.</p> <p>Cost engineers consider the labour and manufacturing costs, the purchase price of every part, and finishing elements such as coats of paint. They make suggestions as to design changes that will improve a product's profit margin.</p>
1	<p>Ask the student groups to estimate what they want to sell their product for, and how much profit they would like to make. The students should then work in their groups to estimate the manufacturing costs of their finished product.</p> <p>They should think about: the cost of each part, finishings such as paint and of the labour to make the product.</p> <p>Once they have this estimate, ask the students to subtract the cost of manufacturing from the amount they plan to sell the product for. This figure is their profit margin. If the profit margin is not healthy, the group may want to consider making some changes to their design.</p>

1, 2	Now ask the groups to consider other, similar products that are already on the market. How much do these products sell for? Will their price be competitive – or do they believe that their design is unique enough to justify a higher price point?
2, 3	As a class, watch <b>Video: The Car</b> to demonstrate how bringing a product to market can effect the success of an invention, even if the technology and design process is finalised.
2, 3	Give the students 10 minutes to consider whether they would like to make any design changes in light of their findings.

Main: 30 minutes  
Planning the pitch

Learning objective	Activity
3	Now that they know how much they will sell their product for, the student groups need to decide how to market it.  Explain that for the next 30 minutes, they will be working on a plan that explains their business and marketing strategy. This plan will be presented to the class – so it needs to be visually engaging.
3, 4	The plan should identify the strengths and weaknesses of their products, and should address the following questions: – What is it, and what problem does it solve? – How does it work, and why is it better than existing solutions? – Who will use it? – How will it be manufactured and what will it cost? What will the profit margin be? – How many units of the product will be sold every year? – How will people get to know about the product – and how will they be convinced to buy it?
3, 4	This activity can be extended by asking the students to develop marketing materials to support their presentation: – An advert explaining what the product is, its key features, and how it is different to or better than rival products. – An instructional video or brochure on how to use the product. – A print advert highlighting features and functions of the design.

Main: 30 minutes  
Planning the pitch

Learning objective	Activity
5	Ask the groups to practice their presentations, and identify any areas they need to improve before the next lesson.  <b>Note:</b> This activity can be extended as homework. Ask the students to perfect their presentations and supporting materials before the next lesson.

# LESSON 08

## THE BIG PITCH

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Duration: 1 hour 30 minutes

### Learning objectives

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1. Develop presentation skills.
  2. Develop critical analysis skills.
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### Activity outcomes

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Presentation  
Critical discussion of products and business plans

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### Things you will need

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A projector  
Computer access

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Starter: 15 minutes

### Preparation

Learning objective	Activity
1	Explain that today's lesson will be focused on group presentations. Give the students 10 minutes to prepare their presentation.



Main: 1 hour  
The big pitch

Learning objective	Activity
1, 2	Ask each group to present. Explain that the other students should take notes during each presentation, summarising: the name, novelty, function, price, and persuasive arguments.
1	Make sure each group answers the following questions <ul style="list-style-type: none"> <li>– What is it, and what problem does it solve?</li> <li>– How does it work, and why is it better than existing solutions?</li> <li>– Who will use it?</li> <li>– How will it be manufactured and what will it cost? What will the profit margin be?</li> <li>– How many units of the product will be sold every year?</li> <li>– How will people get to know about the product – and how will they be convinced to buy it?</li> </ul>
2	At the end of every presentation, encourage the class to ask questions.

**Optional:** for this lesson you can choose to hold a design exhibition, which other students and teachers can visit. Student groups can display their prototypes, and pitch their product to the attendees. To make the event even more exciting, you could ask a local engineer to come in and meet the students – and even judge the best product.

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Wrap up: 15 minutes  
Best product design

Learning objective	Activity
2	Ask students to refer back to their notes on the other groups' presentations.
1	Explain they should vote for the team (that is not their own) that had the most persuasive presentation.  Count the votes and award a small prize to the winning team.

# WORKSHEET 01

## PRODUCT SPECIFICATION

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This worksheet should be used to record key criteria and constraints. This is your product specification – the measuring stick for assessing your product's success.

1. What will the product look, feel or sound like?

2. What is the estimated manufacturing cost of the product, and what will its retail price be?

3. Who is the product designed for?

4. What is the product's impact on the environment?

5. How will the user be kept safe from harm?

6. Are the proportions of the product appropriate?

7. How well does the product work – and is it easy to use?

8. What is the product made from, and what does this mean for manufacturing?

# SUPPORT SHEET 01

## HOW THE DYSON V12 DETECT SLIM ANIMAL™ WORKS

See below some example discussion points for the questions included in Lesson 02: Dyson V12 Detect Slim Animal™

Questions for students:	Discussion points:
What are the most important functions of a vacuum cleaner?	Vacuum cleaners must suck up dirt and debris; must be energy efficient; must not be too heavy for the user.
Why is it important to think about cost when designing a product?	If the product is expensive to make, it means that companies will have to charge the consumers more to make a profit.
What aspects of the design would add extra cost to the V12 Detect Slim Animal™ and why did the engineers choose to include them?	Sustainable materials, batteries, and motors will all cost more. However, engineers have chosen to include these elements to ensure the products are more environmentally friendly, meet consumer demands and are more efficient than the previous corded machines.
Who would buy this product? What are their needs?	Families, homeowners, young professionals. All these groups want vacuums that require less energy but are effective and clean quickly.
What works well about this design for a customer, and what doesn't?	<b>What works well:</b> the size of the vacuum, that it can be easily stored, high powered, low noise. <b>What doesn't work well:</b> the size of the bin may need to be bigger for families with children.
What safety aspects were considered to prevent potential harm to the user?	The red strips on the handles of the vacuum are in place to ensure that the user isn't shocked through the static that is collected when vacuuming the floor. The battery needs to be safe for the user to ensure there aren't any machine malfunctions or harm caused to the user. The terminals that connect the battery to the vacuum are gold-plated, this is to ensure they don't erode and cause harm to the user.
What aspects were considered to prevent damage to the environment in which the vacuum is used?	All elements of the vacuum can be replaced independently if they become damaged which means a user doesn't need to replace the whole machine, just a part of it. This saves waste.
How would you describe the design of the V12 Detect Slim Animal™? What is good about this design and what is bad?	The design of the vacuum is condensed and precise meaning there are no unnecessary elements on this vacuum, the heads are flexible which means they are better adapted to different locations/environments, the new filtration process means that the vacuums are more efficient at collecting more dust and debris. The power button, which isn't on all cordless machines, makes the vacuum easier to use as consumers don't have to hold a trigger button.
Why is the vacuum this size? How does the size work with different users, in different environments? Think about the size of individual parts too – like the brush bar and power button.	The vacuum is this size to ensure it's more easily used by consumers, compared to the previous corded machines. This means that the vacuum can be used on different floor types and in different environments more easily as it is more user-friendly.



Think about the materials used to make the Dyson V12 Detect Slim Animal™. What are the benefits of the materials they used? What other materials could have been used?

The materials that have been used ensure that the machine is fully functioning (e.g., doesn't melt when they get warm, doesn't bend, or break easily, are environmentally friendly) and not too heavy for the user. For example, the wand which connects the main vacuum to the machine head is made from aluminium – this ensures that the material will not bend or damage easily but is lightweight for the user. They could have used plastic as a replacement for the aluminium, but this would've significantly increased the weight.

\*Please note that these discussion points are not exhaustive.

# SUPPORT SHEET 02

## TANGLE-FREE TURBINE

### TOOL DISASSEMBLY

Use this support sheet to help guide the class through  
**Video: Tangle-free turbine tool disassembly**

Time	Pause the video, ask your students	After they guess, inform them:
0:50	What is the neck of the Tangle-free turbine tool made of?	The neck of the Tangle-free turbine tool is made out of acrylonitrile butadiene styrene or ABS – the same material used to make riot shields. ABS is strong because it has gone through a process called rubber toughening, in which elastomer chains are added to a more brittle polymer.  Elastomers are polymers with viscoelasticity. By spreading elastomer chains throughout the material, the energy needed to break it is increased. In other words, it has become tougher.
0:50	Why is it important that the Tangle-free turbine tool is made out of a tough material?	The Tangle-free turbine tool must be able to withstand years of use – without breaking. This may include being dropped or hitting obstacles.  Our engineers test their products to breaking point to identify any weak points prior to manufacturing. This information is then used to further improve the design.
1:18	Why is the soleplate sprint loaded?	The flat spring allows the soleplate to maintain contact with the surface of the floor, adjusting between carpets, hardwood floors and other surfaces. Maintaining a seal with the floor is crucial to providing good suction.
2:05	Why does the turbine drive gears, instead of just driving the discs?	By itself, the turbine can't deliver enough torque – a force that causes rotation. Gears are used to increase the torque.
2:05	Compare the teeth on the various gears. What's different and how does this impact the function of the tool?	The teeth on the larger gears are cut vertically while the teeth on the smaller gears are cut helically – or diagonally. When gears come together they make a chattering noise. The helical teeth produce less noise than vertically cut teeth.  The smaller gears also have teeth that are shaped like spear heads – this very precise profile is called an involute curve. This shape reduces the gear-on-gear impact and wear as the teeth turn, as well as reducing noise.
2:05	What material are the two main gears made out of? Why is this material important?	The two large gears are made of Polyoxymethylene (POM), also known as acetal, polyacetal and polyformaldehyde.  POM is an engineering thermoplastic used in parts that require high stiffness, low friction and excellent dimensional stability. It is ideal for gears which require smooth operation and low wear.
3:10	What do you notice about the shape of the screw boss? What is the purpose of this shape?	The screw boss is an aerofoil shape, just like the wing of a plane or the blade of a propeller.  The aerofoil shape is very aerodynamic: that means that it reduces drag, allowing the air to travel efficiently around the cleaner head, without losing velocity.

3:20	Why are the bristles red?	The bristles are red to draw the eye of the consumer. The bristles may need to be cleaned periodically due to hair build up, so they need to be highly visible.
3:20	What is the function of the bristles and what are they made of?	The bristles are made from very fine filament – nylon plastic. Their job is to agitate the surface and pick up dirt. As they run across the surface, they splay out and then spring back together. The action of springing back together is what actually draws in the dirt.
3:20	Why are the discs oval in shape?	The rotating discs are oval because this shape allows the discs to overlap in the middle during their rotation cycle, so no area of floor is left untouched. The oval shape also makes sure hair gets pulled off the paddles and into the airway.
3:20	Why do the discs counter-rotate?	The spinning discs ball the hair, meaning it doesn't wrap around the brush bar and is instead sucked straight into the vacuum cleaner bin. The discs rotate in opposite directions so that they both feed in toward the airway in the middle.
3:40	Why does the bottom of the paddle feature raised lumps of plastic?	The bottom of the paddle has been manufactured so it can only be put in the right way round. This is an example of Poka Yoke, a Japanese term that means "mistake proofing". Its purpose is to prevent or correct human errors – eliminating defects before machines or products can reach the market.

# SUPPORT SHEET 03

## ANTI-TANGLE SCREW HEAD DISASSEMBLY

Use this support sheet to help guide the class through  
**Video: Anti-Tangle screw head disassembly**

Time	Pause the video, ask your students	After they guess, inform them:
0:24	What does it mean when he described the Anti-tangle screw head as the next generation of the Tangle-free turbine tool?	This means that Dyson engineers have revisited the Tangle-free turbine tool and undergone a design iteration process to change or fix issues with the previous design.
0:37	What is interesting about the space of the brush bar?	The conical (going towards a point) and helical (twist) shape of the brush bar impacts how the machine head works. This has been engineered, through inspiration from archmedes screws, to ensure that the hair travels along the brush bar and out into the machine.
1:49	Why did the turbine work better on a corded machine?	The turbine was powered through the air flow that was sucked up from the floor. The air flow on the new cordless machines wouldn't be enough to power the turbine. This is due to the extra power given to the machine from sourcing its power from the mains electric, as opposed to a battery.
1:55	Why have Dyson engineers ensured that we do not waste any airflow on the new cordless machines?	This is due to the difference in power between the corded (connected to the mains electric) and cordless (battery powered). This ensures that the newer machines remain as effective as the old machines.



# SUPPORT SHEET 04

## REASSEMBLY INSTRUCTIONS

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Follow the instructions on this sheet to reassemble the attachments

### Tangle-free turbine tool procedure

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1. Reattach the bristle head discs with two Phillips screws.
2. Put the intermediate gear back on the turbine drive shaft, ensuring the teeth of the intermediate gear fits with the teeth of the larger gears.
3. Reassemble the turbine assembly by screwing the J-shaped duct piece back onto the assembly. Now fit the turbine assembly back onto the bottom of the main housing. Make sure the turbine drive shaft fits into the bottom of the turbine assembly.
4. Merge the top casing of the main housing with the bottom casing. Replace the four screws on the top casing. Now, on the bottom casing, replace the two screws beneath the bristle head discs.
5. Replace the mesh filter on top of the guide vanes, ensuring it clicks into place.
6. Reattach the soleplate by snapping it back onto the pivot points.
7. Reattach the neck attachment by snapping it back on the pivot points.

### Anti-tangle screw head procedure

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1. Slide the brush bar onto the drivedog with a firm push
2. Slide the housing onto the machine head using the ribs to guide it into place.
3. Engage the red catch on the housing to ensure it's in place correctly.